

KIGALI Travel Advisory

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DESTINATION DESCRIPTION

Rwanda

Rwanda is a country known for its breathtaking scenery, often referred to as the land of a thousand hills. Its capital Kigali has been Ranked the second most popular Destination in Africa for hosting international Conferences and Events by ICCA (International Congress and convention Association).



High level of safety & security ranked 1 in Africa and 4th in the world (Gallup 2018 Global Law & Order)



Visa on arrival for all visitors, Visa Waiver to delegates who are citizens of member stater of African Union, the Commonwealth & Francophonie countries.



Presence of an active **Convention Bureau**.



Rwanda Ranked 6th Globally in Covid-19 management (Australian Think tank LOWY institute, 2021)



Kigali city has been ranked as **2nd preferred destination in Africa** (2019 ICCA rankings)



ICT Highspeed 4G LTE wireless broadband.



17th Greenest place in the world (World Travel Guide 2018)



Exceptionally **clean city**.



Zero Tolerance to Corruption: 3rd least corrupt country in Africa (Global Corruption Perception Index 2018)



5th Best Place to be a Woman Globally (Global Gender Gap Index 2017)



Business friendly 2nd: easiest place to do business (World Bank Doing Business report 2017)



Country's facts at a glance

Capital City	Kigali
Size	26,338 km
Location	East / Central Africa
Bordering countries	North: Uganda South: Burundi West: DR Cong East: Tanzania
	Central African Time (CAT) - UTC/ GMT +2 hours
Climate	Average temperatures of 24 - 27oC (hottest months June through September), in the mountains expect cooler temperatures and more rain. Rwanda is an ideal all year-round travel destination
Languages	Kinyarwanda, French, English and Kiswahili Business is generally conducted in both French and English

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Currency	<p>Rwandan Franc (RWF)</p> <ul style="list-style-type: none"> •4 Banknotes: 500, 1000, 2000 and 5000 RWF •6 Coins: 1, 5, 10, 20, 50, 100 RWF <p>If not traveling with Rwandan Francs (RWF), other currencies commonly accepted are the US Dollar (\$) and Euro (€). Regional and other major foreign currencies are also accepted at forex bureaus, commercial banks, hotels and at the airport.</p> <p>National Bank of Rwanda exchange rates: https://www.bnr.rw/currency/exchange-rate/</p>
Banks, Cards and ATMs	<p>Automatic teller machines are available and VISA cards or MasterCard are accepted throughout the country. Cards are generally accepted in restaurants and supermarkets.</p> <p>However, it is recommended to have cash at hand when shopping or paying for restaurants services.</p>
Country calling code	+250 (telecommunications among the best in Africa)
Internet connectivity	High speed 4 GLTE wireless broadband.
Driving	Cars drive on the right side of the road

Purchase SIM Card	<p>MTN and Airtel are Rwanda’s two mobile telecommunication service providers.</p> <p>If you are visiting from another country, it is advisable to purchase a SIM card at the airport or from any telecommunications agent. Every SIM card user/buyer is expected to register using their ID or passport number for activation. The SIM card can be registered at the point of purchase.</p>
Transport	<p>Kigali is serviced by a number of bus providers. Many people also choose to get around in taxicabs or motorcycle taxis.</p> <p>VW Move: dial +250783118818</p> <p>Yegocabs: dial 9191</p>
Electrical appliances and outlets	<p>Mains electricity is supplied at 230 V/ 50 Hz.</p> <p>Plug types: type C and G. It is advisable to bring your adapter.</p> <div style="display: flex; justify-content: space-around; align-items: center;">   </div>

Further information can be found: <https://www.visitrwanda.com/practical-information/>

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GETTING TO RWANDA

The main airport of Rwanda is Kigali International Airport. It is located 10 km east of the city center. Several daily flights connect Kigali with other capitals of the sub-region and intercontinental flights allow passenger traffic between Europe, Asia and other continents, directly or with a connection. RwandAir is the country's national flag carrier.

Details on RwandAir routes can be found on <https://www.rwandair.com/> under the "Destinations & Offers" tab.

VISA

It is the responsibility of the traveler to confirm current details relating to specific circumstances using the following link: <https://migration.gov.rw/>

Travelers from all countries can obtain a visa upon arrival for 30 days, without prior request for \$50 for single entry and can be paid in cash (Sterling, US dollars or Rwandan francs) or by Visa/MasterCard.

A visa can also be bought online ahead of travel (this must be completed at least 72 hours in advance of arrival). The applicant will receive a response from the immigration authorities within 3 days. **This response must be printed and handed over to the border control of immigration on arrival.**



Please note that the passport must be valid for 6 months after the return date.

Special Conditions

In the context of reciprocity, a 90 days visa is provided free to nationals of the following countries:

Angola, Benin, Central African Republic, Chad, Ghana, Guinea, Indonesia, Haiti, Senegal, Seychelles, Sao Tome and Principe, Democratic Republic of Congo, members of the Community of East African States, Mauritius, the Philippines, Hong Kong and Singapore. For diplomatic and service passports, an exemption is applied for the following countries: Djibouti, Ethiopia, Gabon, Guinea, India, Israel, Morocco and Turkey.

For countries affected by Yellow Fever; we recommend attendees to bring their certificate of inoculation, otherwise a further vaccination might be injected upon arrival, possibly at additional cost.

Further information available here:

[Preventive measures information](#)

All travelers should comply to the COVID-19 prevention measures. Please see:

<https://www.rbc.gov.rw/index.php?id=745> **for more information.**

Other travel information can be found on:

<https://www.rttarwanda.org/travel-guide/>

Recommended Hotels

[Check the list here](#)

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USEFUL INFORMATION

Plastic Bags



As part of an environmental protection policy, **plastic bags are not allowed into Rwanda.**

Passengers entering Kigali International Airport, or any other border posts with plastic bags are required to discard them, and are supplied with an environmentally friendly alternative at a cost ranging from \$2-\$6.

Arrivals

- To facilitate delegates, there will be ushers at the Kigali International Airport.
- Ushers will attend to the delegates until their respective hotels.
- Guests departing from Kigali International Airport will also be facilitated, but they will cater for own transportation.

Transport

- Transportation from the airport to respective hotels will be provided for delegates hosted in recommended hotels, herein listed under accommodation information, through hotel shuttles. Ushers will provide necessary assistance.
- Transportation from hotels to the event venue and from the venue to the hotel will be provided at specific times, which will be communicated. This transportation is provided only to delegates hosted in recommended hotels.
- Delegates will cater for their personal travel within the country except for those related to the conference.

Accommodation

For delegates who will be staying in other hotels apart from recommended official hotels listed on the website (link to be added later), will cater for their own transportation to and from the event venue, however we will provide the necessary assistance.

Emergency Contact Details

Rwanda is safe. We do recommend that you exercise normal caution, as you would at home, when travelling in our country.

Police

- Rwanda National Police (RNP) operates 24 hours a day and can help in case of an emergency.

Toll free call: 112

- Contact Police headquarters on phone number: **+250 788311110 /4/5**
- The same numbers can be used if outside Kigali. All these numbers can be called using a mobile phone.

Ambulance

SAMU - Toll Free number 912

Pharmacy Services

Kigali city has several pharmacies open mostly during day hours, with few others working 24/7 on rotation basis.

Other useful links

For more, practical information on Rwanda, please visit:

- [Things to do in Rwanda](#)
- [Eat, drink and explore Kigali](#)
- [Rwanda Tours and Travel Association directory](#)
- [Rwanda Development Board \(RDB\) Tourism website](#)
- [Some offers for tourism](#)

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